



Updated Visitation Guidance

5/1/2021

Dear Residents and Family Members,

Our facility, Alvarado Care Center has been making enormous steps in the fight against Coronavirus disease 2019, now familiarly known as COVID-19. We have been offering access to your loved ones in various ways since March 2020 and we will continue to offer virtual visits and other forms of communication for your loved ones.

We are excited to announce to start offering an indoor option visitation beginning 5/1/2021. We will continue measures to stop potential spread of COVID-19. We are in constant communication with local and state health officials to ensure that we are taking all appropriate and necessary measures as we open back our facility to visitors.

To continuously protect our residents and employees, we are requesting that our visitors follow appropriate steps as recommended by Centers for Medicare & Medicaid Services (CMS) and by Center for Disease Control (CDC). These guidelines have been put forth as a requirement of our visitation policy for both indoor and outdoor in-person visits.

- Visitors will be screened for any COVID or Flu symptoms prior to visits. Visitors with symptoms will be requested to leave and visit another time when no longer exhibiting any signs and symptoms.
- Visitors who enter the facility are requested to monitor signs and symptoms of respiratory infection for at least 14 days after exiting the facility. Visitors will be requested to contact the facility and healthcare provider if symptoms occur as well as self-isolate for 14 days.
- Any visitors who test positive for COVID-19 or were in contact with someone who test positive must notify the facility of the dates, location and the resident they visited as our facility will need to report this contact to local health department.
- Visitors and residents must wear personal protective equipment (surgical facemask, face shield and if needed, isolation gowns) while interacting with residents as mandated by CMS and CDC.
- Perform hand hygiene which will include use of alcohol-based rub.
- Visitors will have to follow a contact free visit (no hugging, kissing, or shaking of hands) and observe physical distancing protocol of at least 6 feet.
- Refrain from eating or any other activities that will require the removal of mask.



- Visitors must stay in the designated area for visiting and comply with visitation time limits.
- Visitors regardless of their vaccination status will need to present a negative Covid-19 test result that was taken no more than 48 hours from visit.

Although not required, we encourage our visitors to be tested on their own prior to coming to the facility (within two to three days of scheduled visit). We request that you bring a copy or proof of your negative test results and date of test.

To facilitate visitation and follow current CMS & CDC guidance, we request that you call 213.385.1715 to schedule your visits in advance. Our facility will allow visiting time daily from to limit the number of visitors to allow social distancing. In between visitation, our facility will be cleaning and disinfecting touched surfaces of designated visitation areas after each visit.

We know that you may have questions and we encourage you to contact our facility. If you need further information, you may call our office at 213.385.1715.

Thank you for your understanding,
Michael Smilow, Administrator